

“The automated reports help our organization stay up-to-date and provide key information about our portfolio of projects and how resources are utilized. This saves us hundreds of hours each month; in the past most of our reporting was done manually.”

Mickey Williams – Director of Project Management, CableOne

CableOne is a cable TV, internet and phone service provider based in Phoenix, AZ. The company is among the 10 largest cable companies in the United States, serving nearly 700,000 customers in 19 states of the country.



SITUATION

When its IT PMO became an enterprise PMO, CableOne needed to have a consolidated platform to quickly understand where and when its resources were allocated. The organization then selected Microsoft Project Online and Sensei's pre-configured solution to help them get visibility over resource capacity and demand management.



BENEFITS

- ❖ Real-time insights on resource demand, capacity and availability
- ❖ Ability to understand what the associates are working on and the type of work they are conducting
- ❖ Centralized reporting that captures, consolidates and displays the resources information in a single view

